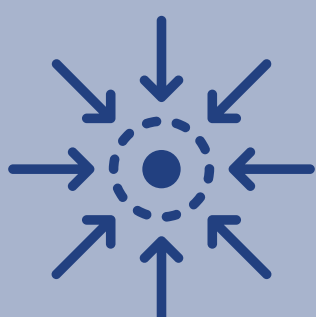


VOLUNTEER ENGAGEMENT FOR DISASTER RESILIENCE



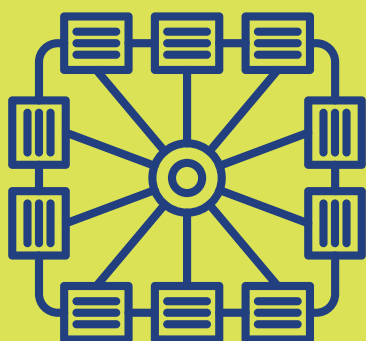
PLACE THE VOLUNTEER ACTION AT THE CENTRE

Effective action for disaster management is responsive, flexible and recognizes the volunteer engagement as the central reference point for planning, implementing and measuring success in any engagement process. Inclusive, respectful and ethical relationships between stakeholders and the volunteers must guide every stage of the engagement process



UNDERSTAND THE CONTEXT

Effective volunteer engagement requires partners to develop a strong understanding of the unique history, values, diversity, dynamics, strengths, priorities and needs of each community. It is also important to understand the environmental, political, or historical context that surrounds any hazard, emergency event or disaster.



RECOGNISE COMPLEXITY

Effective volunteer engagement considers the complex and dynamic nature of hazards, disaster risk and emergency events and the diverse identities, histories, composition, circumstances, strengths and needs of community. Because of this complexity, effective volunteer engagement to build disaster resilience is an evolving process that requires ongoing investment.



RECOGNISE AND BUILD CAPABILITY

Effective volunteer engagement recognises, supports and builds on individual, community and organisational capability and capacity to reduce disaster risk and increase resilience.

COMMUNICATE RESPECTFULLY AND INCLUSIVELY



Volunteer engagement is built on effective communication between the volunteers and stakeholders that recognises the diverse strengths, needs, values and priorities of both volunteers and stakeholders.



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YOUTH
PURPOSE